MUSA KALUMBA

Location: Lusaka, Zambia **Phone:** +260 979671673 **License:** Class A (Motorcycle)

PROFESSIONAL SUMMARY

Reliable, disciplined, and safety-focused **Motorcycle Delivery Driver** with over three years of active transport and delivery experience in Lusaka. Proven expertise in urban route navigation, safe motorcycle handling, fast package dispatch, and professional client service. Skilled in handling high-volume order dispatches with **Yango Delivery** and **Nando's**. Holds a valid **Class A Driving License** and a **Diploma in Nursing**, bringing strong health and safety awareness, stress management, and clear communication to delivery operations.

KEY SKILLS & COMPETENCIES

- **Riding & Dispatch Operations:** Motorcycle Riding, Urban Route Navigation, Goods Dispatch, Traffic Safety.
- **Customer Service & Delivery Logistics:** On-Time Package Delivery, Order Accuracy, Payment Handling, Client Communication.
- **Professional & Safety Standards:** First Aid Awareness, Health & Sanitation Compliance, Time Management, Punctuality.

DELIVERY & WORK EXPERIENCE

Yango Delivery Driver — *Yango Express, Lusaka* **2024 – 2025**

- Operated package delivery routes across Lusaka efficiently, fulfilling time-sensitive dispatches safely and on schedule.
- Utilized GPS navigation applications to select optimal routes, bypass high-density traffic, and reduce turnaround times.
- Inspected items before loading to ensure proper packaging and safe transportation without damage.
- Maintained excellent rating scores by providing professional, polite, and prompt service to clients.

Food Delivery & Team Member — *Nando's, Lusaka* **2022 – 2023**

- Managed order packaging and local food dispatches to ensure prompt and fresh delivery to customers.
- Upheld strict food health, sanitation, and safety procedures during handling and transit.
- Verified order contents against receipts to maintain high accuracy and customer satisfaction during peak operational hours.

EDUCATION

Diploma in Nursing **2019 – 2022**

Lusaka Apex Medical University — Lusaka, Zambia

LICENSES & QUALIFICATIONS

- **Class A Driving License:** Valid for Motorcycle Operation